

# Medical Excellence & Education

Our Medical Excellence & Education Platform is designed to support and empower our medical teams with knowledge, tools, and resources to help strengthen, foster, and nurture close collaboration within our medical community, to provide consistent mentorship and support for our medical teams in their professional journey, and to ensure safety for all our patients and team members.

## University Pipeline Initiatives

Creates and evolves partnerships with training institutions to recruit and retain veterinarians and technical support staff. Includes university recruiting activities, externships, Penn Foster Vet Tech Associates Degree Program, and more.

## House Officer Steering Committee

Provides support to hospitals who currently have or would like to establish training programs for interns and residents.

## Doctor Mentorship Committee

A one-of-a-kind graduate mentorship program designed to improve doctor experience and foster retention through collaborative, veterinarian-to-veterinarian support.

## Specialty Directors Board

The specialty directors board is comprised of a board-certified specialist in each lane that supports and fosters community and collaboration and promotes medical education for doctors within each specialty. Specialty directors also contribute to recruiting, training, mentorship, and regulatory/compliance initiatives, as well as supporting Regional Medical Support Committees, business development, marketing, and supply chain programs.

## Medical Initiatives

Provides a variety of educational programs designed to support the growth and development of our medical team members, including our one-of-a-kind Dental Growth Program, Practice Pearls, technical support staff training program, and Fear Free Certification Program.

## Team and Patient Safety (TAPS) Committee

The TAPS team provides resources and guidance to our hospitals to ensure a safe workplace for our people and patients. From veterinary medical standards and case review to controlled substance policies, anesthesia and radiation safety, and OSHA compliance, the TAPS Committee provides guidelines and support.

## Research Committee

Provides support to hospitals who currently have or would like to initiate clinical research trials.

## Ecosystem Growth

Creates and expands opportunities to develop our network of pet care, exploring innovative ways our network can be used to support our team members and the pet parents they serve.

