1. City of Garden Grove Permitting Citizen Access

Figure 1 Citizen Home Page

G GARDEN GROVE			Search Q + Add New Mass		
② Dashboard	þearch		Q. Search		
	+ NEW PERMIT APPLICATION				
	For any questions, please contact the Building & Safety Division at (714) 741-5307 or building@ggcity.org.				
	Residential Permits	Commercial Permits	Engineering Permits		
	Residential Building Permit	Residential Electrical Permit Residential Mechanical Permit Plumbing F			
	✓ SUBMITTED PROJECTS				
	PC2022-999 / Commercial: Demo / 13172 Cyp Plan Routing Project Value 13172 Cypress St, Garden Grove	press St Approved , CA 92843 🔮 David Dent 🗇 Feb 10, 2022 🗂 Feb 13, 2023			
Powered By VIVA / Terms / Privacy					

Figure 2 Application Form for Residential

Projects > Add Residential Building Permit	
Add Residential Building Permit	
DETAILS	
	OVERVIEW
Project Address	12371 LEE LN, GARDEN GROVE CA 92840 × V +
Assessor's Parcel Number (APN)	(optional)
Work Type	Addition
Project Description	Bedroom <u>addiiton</u>
Project Valuation	\$ 50,000
	Please enter the project valuation as a number without a thousands separator.
Note	Test
	CONTACTS
Applicants	Massoud H Abolhoda x 🗸 🗧
Owners	Please select the owner (optional)
Contractors	Please select the contractor (optional)
Architects	Please select the architect (optional)
Engineers	Please select the engineer (optional)
Designers	Please select the designer (optional)
	RESIDENTIAL APPLICATION
Code Enforcement Case	Yes • No
	Is this a code enforcement case?
Existing Square Footage	1000 sq. ft
Existing Garage	(required) sq. ft
Existing Accessory Structures	(required) sq. ft
Proposed Square Footage	100 sq. ft
Number of units	If any (optional) unit(s
	ELECTRICAL
Receptacle, Switch, Outlet, Fixture	30 unit
Service Panel, Sub Panel	(optional) unit
EV Charging Stations	(optional) eacl
Appliances	1 eacl
	Heater/Water Heater/Generator
	MECHANICAL
Equipment/Appliance(s)	(optional) eacl
	Furnace/Wall Heater/AC/Exhaust/Water Heater
Ducting	(optional) fr
	PLUMBING
Fixtures, vents and piping	(optional) eacl
Pixtures, venus and piping	
Fouloment/Appliance(e)	(optional)
Equipment/Appliance(s)	(optional) eacl
Building Sewer	(optional) ft
Building Sewer	(optional) ft
Building Sewer	(optional) fr

CARDEN GROVE A-300507 - Residential Building Permit / Addition / 12371 Lee Ln A-300507 - Residential Building Permit / Addition / 12371 Lee Ln VOVERVIEW Number	Search. Add New Mass Add New Mass Add New Mass Add New Add New Mass Add New Add New Mass Add New Add N
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Your project was created but it has not been submitted yet. Please upload all the required plans and documents. (drag & drop them here or use the upload buttor yelow)	NEXT: APPLICATION REVIEW
Your project was created but it has not been submitted yet. Please upload all the required plans and documents. (drag & drop them here or use the upload buttor yelow)	
V TIMELINE	
Mar 6, 2023	()
✓ DETAILS	
OVERVIEW OVERVIEW Project Address 12371 Le Ln Garden Grove, CA 92840 # Project Number: 0000108 # Land Use besignation: LDR # Inspection Zone: R-1 # Inspection Zone: R-1 # Inspection Zone: 123 Home State Project Description Bedroom addition \$ 50,000	
🛱 GARDEN GROVE 📃 🏘 A-300507 - Residential Building Permit / Addition / 12371 Lee Ln	Search Q + Add New Mass
CUNTACTS Applicants Massioud H Abolhoda © 714 E Michelstorena St, Irvine, CA 92604 C (510) 549-9229 S massoud@permitsoft.com	
RESIDENTIAL APPLICATION Code Enforcement Case No Existing Square Footage 1,000 sq. ft. Existing Carage 500 sq. ft. Existing Accessory Structures 0 sq. ft. Proposed Square Footage 100 sq. ft.	
ELECTRICAL Receptacle, Switch, Outlet, Fixture 30 units Appliances 1 each	
✓ ATTACHMENTS	D New folder + Upload
Attached Files	(Search files, Q)
This folder is empty. Drag & drop your files onto this window or use the Upload button to upload s	ome files.
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Figure 4 Citizen interface after plan submittal

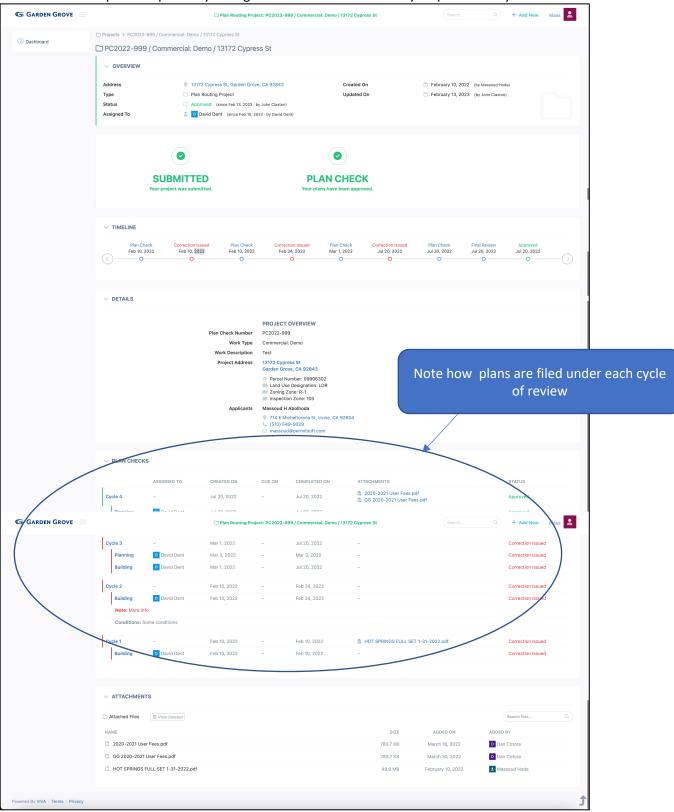
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	٢	\odot	
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	✓ TIMELINE		
	Mar 6, 2023		
	✓ DETAILS		
	Project /	Garden Grove, CA 92840 # Parcel Number: 09009108 # Land Use Designation: LDR III Zoning Zone: R-1 III spection Zone: 123	
G GARDEN GROVE	Wa		hown under attachment
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Powered By VIVA / Terms / Privacy			

Figure 5 Citizen dashboard shows that Application was deemed complete and next step is payment.

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		ON COMPLETE determined to be complete.	NEXT: PAYMENT The fees will be calculated for your application and you will receive an invoice that can be paid online.	NEXT: PLAN CHECK Our staff will review the application and the provided documents.	
	V TIMELINE	oplication Received Application Rev Mar 6, 2023 Mar 6, 2023 O O			
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Figure 6 Citizen interface shows payment due after the City assess the plan check fee



Likewise in subsequent steps the system guides the customer in every step of the way.