



OUR STORY



WHO WE ARE:

Athens Administrators is an industry leading claims administration partner deeply committed to the success of our clients.

We are real people who generate real results. We create value and deliver superior solutions, services and expertise to our clients.

WHAT WE DO:

Athens Administrators: Claims Administration Experts

We listen, learn and partner with clients to create specialized claim management and cost containment solutions that deliver measurable and quantifiable results.



Our service offerings encompass a broad spectrum of claims administration and cost containment expertise:

Workers' Compensation

Design, development and implementation of customized, results-driven programs

Liability

Comprehensive liability claims administration services, with an emphasis on aggressive defense and settlement techniques

Medical Bill Review

Our medical review services greatly reduce medical costs through comprehensive analysis and management of every medical bill received.

Alternate Risk Transfer (ART)

Athens has the ability to financially participate in risk taking alongside captive or group captive owners. This approach to risk taking and claims administration perfectly aligns the interests of all participating parties.





WHO WE WORK WITH:

Partnering to Deliver Real Value.

Athens Administrators delivers specialized claims management solutions for a wide variety of client types:

- INSURED PROGRAMS
- DEDUCTIBLE
- SELF INSURED RETENTION (SIR)
- SELF INSURED
- CAPTIVES
- PUBLIC ENTITIES
- JOINT POWER AUTHORITIES

...in a wide range of industries:

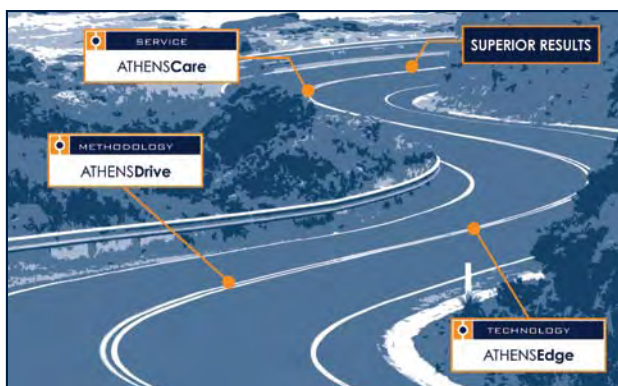
- HEALTHCARE
- TRANSPORTATION
- TECHNOLOGY
- MANUFACTURING
- RETAIL
- CONSTRUCTION
- HOSPITALITY/SERVICE
- BANKING + FINANCE
- PUBLIC AGENCIES
- NON-PROFIT + ADVOCACY
- EDUCATION



Our Approach

HOW WE DELIVER SUPERIOR RESULTS

The Athens Approach: Proven Methods, Great Technology and Personal Service



Our success is driven by a strategic approach encompassing all facets of claims management administration:

ATHENS-Drive

Our operational approach that focuses on the continuous development of an efficient, process-driven business workflow that delivers superior outcomes for our clients.

ATHENS-Edge

Productivity optimization through high level utilization of technology throughout our claims administration and medical bill review processes.

ATHENS-Care

Our client service philosophy that focuses on providing the highest level of personalized service and support to each of our clients.





The Athens Approach:

Proven Methods.

Great Technology.

Personal Service.

APPROACH

A HISTORY OF OUR HISTORY

Founded in 1976, Athens Administrators has built a reputation for delivering superior claims administration services and support with the highest level of personalized attention.

- VOTED ONE OF **THE BEST PLACES** TO WORK IN THE BAY AREA ELEVEN TIMES SINCE 2005. VOTED #2 IN 2019
- **INDUSTRY LEADING** PROCESSES, PEOPLE AND TECHNOLOGY
- **PRIVATELY** OWNED
- CORPORATE HEADQUARTERS: **CONCORD, CA**
- OFFICES IN **CONCORD, SACRAMENTO, ORANGE, AGOURA HILLS** AND **SAN DIEGO**.
- **NINE** OFFICES NATIONWIDE

Our Values



WHAT WE BELIEVE.

The core concepts that drive us:

Our People Are The Business

The commitment of the people in our company drive our success.

Results Matter

Deliver superior results for every client.

Customers Count

Customers are people, not just accounts.

We solve their problems.

Always Excellent

The highest level of service at all levels, at all times.

Knowledge Is Power

Continual learning, curiosity and a desire to know more.

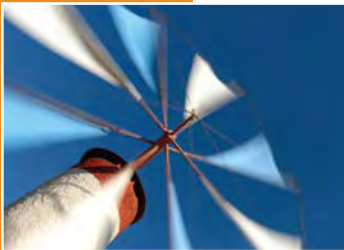
Lead, Don't Follow

Commitment to technological innovation and thought leadership.

Genuine Involvement

Make a positive impact on our industry, employees and community.





Athens Administrators: A Great Place to

Work, Learn and Grow

We are committed to making Athens Administrators a workplace where personal success is limited only by your drive and capabilities.

The attributes that enable continued success define both our people and the organization:

EXPERT

The best and brightest people, possessing wide and deep industry knowledge, experience and expertise. A powerful source of wisdom and thought leadership.

INNOVATIVE

Technically savvy early adopters actively seeking and setting new trends in the delivery of "best practice" claims administration and cost containment solutions. Embracing change in the drive to become better.

PARTNER

Committed to creating true partnership, a "high touch" personal experience and exceeding expectations at every level of the client relationship.

ENGAGED

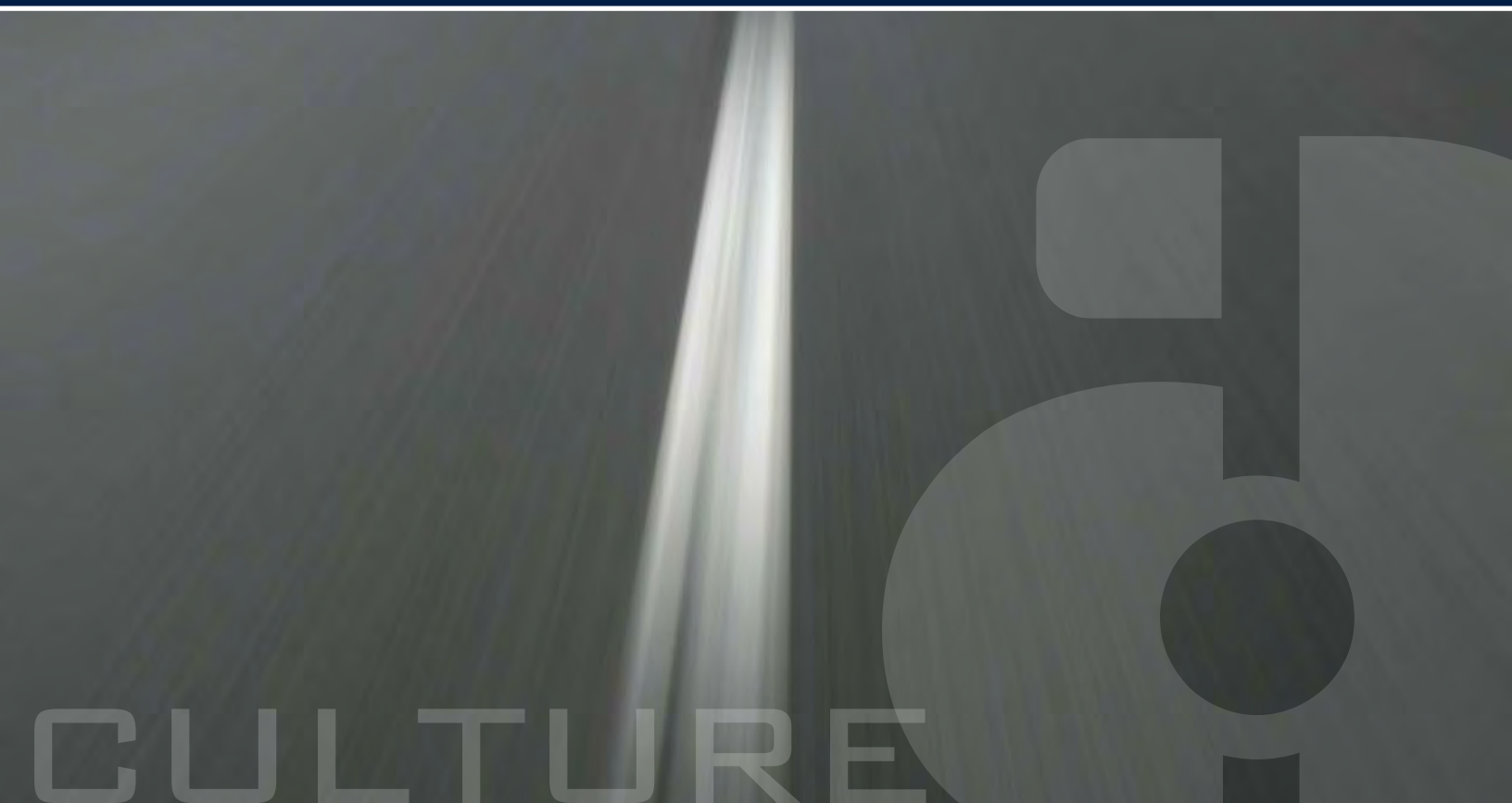
Passionate and genuinely invested in helping clients succeed. Acting efficiently, effectively and ethically to deliver the best possible results, both qualitative and quantitative.

ETHICAL

Accountable for our actions and committed to always operating with the highest degree of personal and professional integrity.



INNOVATE. ENGAGE. DELIVER.



CULTURE



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