

CASE STUDY TRUSTCARE KIDS

In the winter of 2021, an equipment utilization research study was conducted with Dr. Phillippi, lead Pediatrician at TrustCare Kids, to determine the value of NunoErin products in creating a better overall healthcare experience, overcome language barriers, and increased patient satisfaction by reducing patient anxiety and masking perceived wait times.

Click the image on the top right to watch a series of interviews with Dr. Phillippi on our YouTube Channel.

Key Findings:

- “We have kids that come in who don’t even think they are at the doctor, which is huge!”
- “We had a new patient come in who is autistic and he immediately gravitated to the tablet on the wall. The nurse was able to take his vitals, including a blood pressure, and I was able to examine the child while we talked about what he was doing. **He was completely distracted and allowed the whole exam to take place with no resistance whatsoever.** The mom was tearful! She said he has never cooperated like this before as he has always been afraid.”
- “We had a mom with three kids come in for a visit, which can often be pretty chaotic, but we were able to redirect the kids to the Ucreate where they were able to participate together, and when they left one of the kids said, *‘Every doctor’s office needs to have one of those!’*”
- “Our vision was to have the child to want to come back because they got to experience something they don’t get to experience anywhere else.”

