



# RemedyConnect Review Builder

## **Boost your practice's online reputation with more 5-star reviews**

When parents look for a new pediatrician, many do their own research online. In today's digital age, your online presence and reputation impacts your ability to attract new patients.

RemedyConnect's proactive online reputation management approach allows you to devote more time to the practice of medicine while we keep a close eye on your patient satisfaction ratings.

We help you boost your positive online reviews and findability with our state-of-the-art **Review Builder**.



Learn more + Schedule a Demo | [sales@officepracticum.com](mailto:sales@officepracticum.com) | 800.218.9916

# RemedyConnect Review Builder

## Here's how it works:

- 1 Following a visit, your patient or parent will receive an automated text asking them to provide feedback about your service.
- 2 If they rank you 4 or 5 stars, they are immediately directed to Google Reviews and asked to post their feedback.
- 3 If you are rated 3 stars or below, the reviewer is directed to a survey page — not the Google site — to answer custom questions developed by you. This allows the patient an opportunity to provide input about your practice, provider, and their overall experience of the office visit.
- 4 Review Builder then allows providers a chance to respond to comments as they appear — either to address complaints or to say thank you to those who leave a positive review.



Word-of-mouth only travels so far, while online reviews have an endless reach. Having high star ratings is an important consideration for families seeking a new pediatrician. Building a strong list of recent, positive reviews allows new families to find your practice, schedule appointments, and helps your business thrive.

It's time to make your practice shine!

*"When we started we had 44 reviews and a 4.6 rating. Today, nearly a year later, we have 235 reviews and a 4.9 rating! As you can imagine, we are delighted with the improved quantity and quality of reviews."*

- Debra Posner, Director, Marketing & Communications, Senders Pediatrics, Cleveland, OH

Find out how your online ratings can soar with RemedyConnect's **Review Builder** online reputation management system.

