



Remedy OnCall 24/7 Answering Service

Never miss another patient call

An answering service is a great way to triage after-hours calls when your practice is closed, but have you thought about all the calls that are missed over lunch breaks or during your busiest times of the day? Inaccessibility can cause a significant amount of frustration for patients, not to mention a potential loss of revenue for your practice.

The good news is, there's an effortless way to manage all those calls. In addition to offering live agents and digital options through a secure, personalized answering service, Remedy OnCall lets you manage client calls with our state-of-the-art paging system and secured messaging feature.

Here's what you get when you partner with us:



An easy-to-use, fully customizable solution that **lets you bill for your services**, should an appointment be required



Instantly launch a billable virtual appointment, when paired with our telehealth service



A secure messaging app that lets you **forward messages to other healthcare providers**



Families can **reach a provider or triage nurse directly from your website or mobile app** using *RemedyConnect's* add-on messaging service



Parents and caregivers get to speak with compassionate, **highly trained, US-based representatives** who are dedicated to providing exceptional service



A masked phone number for return calls allows you to **maintain your privacy**



Peace of mind, knowing we've handled over 1.2 million patient calls...and counting

Remedy OnCall allows you to be there for your patients – whether you're off the clock or eating a well-deserved lunch. Contact us to find out how we can help you manage your call volume with ease.



Learn more + Schedule a Demo | sales@officepracticum.com | 800.218.9916