

Doximity Dialer: All You Need to Know

Welcome to Doximity Dialer! We help you connect with your patients with voice and video calls directly from your smartphone or computer. With Dialer, you can call patients using your cell phone while displaying any phone number you choose on the patient's caller ID.

How To Use Dialer



Call Patients Without *67

Call patients from your cell phone, display your office number on your their Caller ID. With Dialer, patients will finally stop screening your calls. And, with Epic Haiku integration, you can also call patients right from their chart.



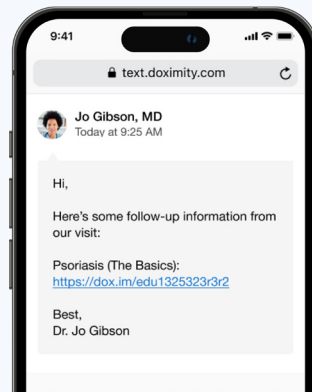
Free HIPAA-Secure Video Calls

Enter your patient's number. We send them a link to join your video call. That's it. No complicated installation or logins for your patient. And, your phone number remains private.



Send Voicemail

Directly leave a voicemail for your patient. Ideal for non-urgent updates that don't require a follow-up. Display your office number on your patient's Caller ID, so they can call your office back if they have any questions.



Send No-Reply Text Messages

Send secure, one-way texts to your patients. Think appointment reminders, study results, or any customized message — all via the channel they use most.

Additional Features offered within Doximity Dialer

- Customize and set up your own **Virtual Background** during a visit
- Update your **Name Badge** to identify yourself to patients during a Dialer Video call
- Share and annotate virtual **Wall Charts** images to your patients during a visit
- Use **'Hold for Me'** to no longer wait on hold during Dialer calls

FAQs

Q: Where can I use Doximity Dialer?

A: You can use Doximity Dialer in the Doximity app (search for “Doximity” in the App Store) or at www.doximity.com.

Q: Is Doximity Dialer HIPAA-secure?

A: Doximity was created to simplify and support the work of healthcare providers. Our platform is secure, facilitating encrypted, HIPAA-compliant communications with patients.

Q: Will patients ever be able to see my phone number?

A: No, they'll only see the phone number you've selected on the Caller ID section located on the top of the Dialer screen. Your own mobile number will not be displayed to the recipients.

Q: Can I view a history/log of the calls I've made to patients?

A: Yes. On the main Dialer screen, there is a clock icon titled “Recents” placed on the right of the number “0”. Tapping this icon gives you access to your call log and the time duration of each call.

Q: Is Doximity Dialer integrated with Epic Haiku?

A: Yes! Doximity has an integration with Epic, creator of the most widely-used electronic health record (EHR), to enable one-touch dialing of patients directly from within Epic's mobile EHR. Learn more on how to place a Dialer call in the Haiku app at support.doximity.com.



Dialer has helped me to continue to see my patients no matter what the obstacle. Since last year, we have had COVID, a nursing strike, a major snow storm, and I can still see my patients without interruption! Patients love to have appointments from the comfort of their own homes.

Reed Berger, MD • Chicago, IL

About Us

Doximity is the largest secure medical network, enabling collaboration across specialties and every major medical center.

Over 2 million clinicians are a part of Doximity — using our platform to connect, communicate, and help improve patient care.



Scan to open Doximity
and try Dialer today!